What Do Trust Deed Investors Really Want?

Smart Trust Deed Investors maintain a portfolio of Trust Deeds that provide smart passive income. These investors realize the significant benefits of a diversified high yielding current income basket of Trust Deeds. We hear from these investors about what they would like to see and experience as they build their portfolio. Today's online loan origination, vendor management, document management, web-based social capabilities, automated underwriting and servicing technologies provide an opportunity for a better approach and process for Trust Deed Investing. Below are some highlights of what Trust Deed Investors really want and what they can expect to see in 2015:



Industry-wide challenges for Trust Deed Investors	Current Industry Practices	Technology Based Future
Stale Status -Investors call to invest in	Static, offline flyers or descriptions of	Real-time Status - Online Real-
a Trust Deed and the Trust Deed is	Available Trust Deeds either sent out	time pledging of whole or
already sold or a portion of it is	by email or posted to a Website	fractional interests in Trust
		Deeds
Multiple Statements Investors receive	Servicing Statements from multiple	Consolidated Statements -
Servicing Statements from multiple	Trust Deed providers and servicers	Consolidated Servicing
Trust Deed Providers and don't have a		Statement for all the Trust
consolidated statement		Deeds an investor may hold
Limited Transparency and Influence -	Fractional interest ownership	Full Transparency and
Lack of transparency and influence on	dissemination provided offline by the	<u>Influence</u> -Online Community
who else might be holding the other	syndicator/originator	approach to Trust Deed
fractional interests in a Trust Deed		investing where investors
		know who else is involved in
		the investment and can
		syndicate friends
Re-Investment Challenges – Returns	Call originators or look online for a	Automated Re-Investment -
impacted by the inability to re-invest	new Trust Deed Investment across	Online Marketplace that
in a timely manner, resulting in a dis-	multiple sites, in multiple formats	gathers Trust Deed
continuity of interest income after a		investments from multiple
TD pay offs.		providers, suggests
		appropriate investments based
		on investor criteria.
<u>Lack of Liquidity</u> – no easy way to sell	Offline attempt to sell a Trust Deed to	Online Marketplace that
existing trust deeds	another investor or sell the Trust Deed	allows investors to buy, sell
	at a discount on an exchange	and trade Trust Deeds
No Filtering - Personal investment	Email and phone bombardment of	Search Filters - Online search
criteria not matched with Trust Deed	Trust Deed Opportunities that don't	filters present only Trust Deed
offerings, no easy way to filter	meet the investors specified criteria,	opportunities matching an
offerings	time-consuming to sort through	investors criteria



Industry-wide challenges for Trust Deed Investors	Current Industry Practices	Technology Based Future
Lack of Transparency in Pricing Risk -	Trust Deed pricing set by the	Appropriate Risk Based Pricing
Some Trust Deeds pay more than the	originator and borrower and does not	– Automation and
risk profile warrants and some loans	consistently reflect actual risks	transparency will drive more
pay less, limited ability to compare		appropriate risk based pricing
and assess risk		for Risk Adjusted returns
Significant Minimum Investment,	Investment amounts less than	Small Minimum Investment,
Limits Diversification and Investor	\$50,000 are typically unavailable,	enables Diversification and
<u>Participation</u> - Fractional Trust Deed	making it challenging for investors	greater Participation –
minimum Investment requirements	with less the \$500,000-\$1M to	Crowdfunding with a Borrower
range from \$50K to \$100k or more,	diversify and participate.	Dependent Note structure
making it challenging to diversify for		enables minimums as low as
everyone but the largest investors.		\$10,000 or lower, servicing
		costs and their impacts on
		returns limits how low
		minimums will go.
Inconsistent Due-Diligence - Lack of	Due Diligence material provided to	Standardized Due-Diligence -
consistency and transparency into the	the investor via an online portal, file	Standardized due diligence
underwriting and due diligence. For	sharing (Dropbox) or email, with each	with full transparency.
instance, some brokers are more	broker using their vendors of choice.	Complete documentation with
conservative than others on LTV,		online analysis, ratios,
different vendors provide differing		meaningful and verified
results.		metrics all accessible securely
		online.
No visibility into Payoff Timing - Lack	Loans mature across different	Payoff Alerts and Visibility -
of advance knowledge of payoff	servicing platforms with payoffs	Single platform where Trust
timing creates challenges for timely	happening haphazardly, with little	Deed maturities can be
reinvestment, impacting returns	advance warning, if any.	mapped with payoff requests
		being communicated in
		advance to facilitate timely
		reinvestment.
Loans over \$1M, unfundable – Most	Brokers solicit investors for deals	Loans over \$1M, fundable -
loans over \$1M, many of which are	manually and are limited to 10	Crowdfunding enables more
very high quality, go unfunded, since	investors per deal.	than 10 investors to invest in a
pulling together more than 4 or 5		deal and the ability for
investors on a deal, each with \$200K		investors to "self-syndicate"
plus to invest is challenging at best.		via the platform makes it
		easier for groups to come
		together to fund larger
		amounts.

What do you really want for your Trust Deed Investment portfolio? We would like to know. Please let me know with a post on our <u>Mortgage Vintage</u>, <u>Inc. Facebook Page</u> or our <u>LinkedIn Company page</u>. If you enjoy discussions like this, please sign up for our <u>Linked in Group</u> called Southern California Trust Deed Investment Group.

